TRUE COMPANION

Terms of Service for TrueCompanion.co

Effective Date: July 29, 2025

Please read these Terms of Service ("Terms," "Agreement") carefully before using the https://truecompanion.co/ website (the "Site") and any associated tools and services (the "Service") operated by TRUECOMPANION LLP ("us," "we," or "our").

Your access to and use of the Service is conditioned upon your acceptance of and compliance with these Terms. These Terms apply to all visitors, users, and others who wish to access or use the Service.

By accessing or using the Service, you agree to be bound by these Terms. If you disagree with any part of the terms, then you do not have permission to access the Service.

1. Accounts

1.1 Account Creation and Eligibility

When you create an account with us, you represent and warrant that you are at least 18 years of age and that the information you provide us is accurate, complete, and current at all times. Inaccurate, incomplete, or obsolete information may result in the immediate termination of your account on the Service.

1.2 Account Security

You are responsible for maintaining the confidentiality of your account and password, including but not limited to the restriction of access to your computer and/or account. You agree to accept responsibility for any and all activities or actions that occur under your account and/or password, whether your password is with our Service or a third-party service. You must notify us immediately upon becoming aware of any breach of security or unauthorized use of your account.

1.3 Username Policy

You may not use as a username the name of another person or entity or that is not lawfully available for use, a name or trademark that is subject to any rights of another person or entity other than you without appropriate authorization, or a name that is otherwise offensive, vulgar, or obscene.

2. User Content

2.1 Your Responsibility for Content

You are solely responsible for all content, including but not limited to text, images, videos, audio,

or other materials ("User Content") that you upload, post, publish, display, link to, or otherwise make available on or through the Service. You represent and warrant that:

- You own the User Content or have the necessary licenses, rights, consents, and permissions to use and authorize us to use all patent, trademark, trade secret, copyright, or other proprietary rights in and to any and all User Content to enable inclusion and use of the User Content in the manner contemplated by the Service and these Terms.
- Your User Content does not infringe the rights of any third party, including intellectual property rights or privacy rights.
- Your User Content complies with these Terms, our Community Guidelines, and all applicable laws and regulations in India and any other relevant jurisdiction.

2.2 License Granted to TRUECOMPANION LLP

By submitting User Content to the Service, you grant us a worldwide, non-exclusive, royalty-free, fully paid, sublicensable, and transferable license to use, reproduce, distribute, prepare derivative works of, display, and perform the User Content in connection with the Service and our (and our successors' and affiliates') business, including without limitation for promoting and redistributing part or all of the Service (and derivative works thereof) in any media formats and through any media channels.

2.3 Prohibited Content

You agree not to post, upload, or transmit any User Content that:

- Is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, sexually suggestive, libelous, invasive of another's privacy, hateful, or racially, ethnically, or otherwise objectionable.
- Violates our Community Guidelines, including content that promotes discrimination, bigotry, racism, hatred, harassment, or harm against any individual or group.
- Depicts, promotes, or facilitates any illegal activity, including but not limited to drug use, terrorism, human trafficking, child sexual abuse material (CSAM), or promotes self-harm.
- Constitutes non-consensual intimate imagery (revenge porn) or threatens to share such content.
- Is false, misleading, deceptive, or attempts to impersonate any person or entity.
- Constitutes unsolicited or unauthorized advertising, promotional materials, "junk mail," "spam," "chain letters," "pyramid schemes," or any other form of commercial solicitation without our express consent.
- Contains software viruses or any other computer code, files, or programs designed to interrupt, destroy, or limit the functionality of any computer software or hardware or telecommunications equipment.
- Infringes any patent, trademark, trade secret, copyright, or other proprietary rights of any party.
- "Doxxes" another person (reveals private information about them without their consent).
- Promotes or depicts the use of weapons.

2.4 Content Moderation and Retention

We reserve the right, but are not obligated, to monitor, review, edit, or remove User Content at our sole discretion, without prior notice, for any reason, including but not limited to violations of these Terms or our Community Guidelines. Even after User Content is deleted from the Service, it may persist on backup copies for a reasonable period and may continue to be accessible if it has been shared or copied by others.

3. Intellectual Property Rights

3.1 Ownership

The Service and its original content (excluding User Content), features, and functionality are and will remain the exclusive property of TRUECOMPANION LLP and its licensors. The Service is protected by copyright, trademark, and other laws of India and foreign countries. Our trademarks and trade dress may not be used in connection with any product or service without the prior written consent of TRUECOMPANION LLP.

3.2 Reporting Copyright Infringement

If you believe that any content on the Service infringes upon your copyright, please notify us immediately by providing our Grievance Officer with the following information as per applicable Indian copyright laws:

- A physical or electronic signature of the copyright owner or a person authorized to act on their behalf.
- Identification of the copyrighted work claimed to have been infringed.
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit us to locate the material.
- Your contact information, including your address, telephone number, and email address.
- A statement by you that you have a good faith belief that the use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.
- A statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the copyright owner.

We will take appropriate action as per Indian copyright law, including removing the infringing material and, in appropriate circumstances, terminating the accounts of repeat infringers.

4. Prohibited Uses

You may use the Service only for lawful purposes and in accordance with these Terms. You agree not to use the Service:

- In any way that violates any applicable national, state, local, or international law or regulation.
- For the purpose of exploiting, harming, or attempting to exploit or harm minors in any way by exposing them to inappropriate content or otherwise.
- To transmit, or procure the sending of, any advertising or promotional material, including any "junk mail," "chain letter," "spam," or any other similar solicitation.

- To impersonate or attempt to impersonate TRUECOMPANION LLP, a TRUECOMPANION LLP employee, another user, or any other person or entity.
- To engage in any other conduct that restricts or inhibits anyone's use or enjoyment of the Service, or which, as determined by us, may harm TRUECOMPANION LLP or users of the Service or expose them to liability.
- For any commercial purpose, unless expressly authorized by TRUECOMPANION LLP.

Additionally, you agree not to:

- Use the Service in any manner that could disable, overburden, damage, or impair the Service or interfere with any other party's use of the Service.
- Use any robot, spider, or other automatic device, process, or means to access the Service for any purpose, including monitoring or copying any of the material on the Service.
- Use any manual process to monitor or copy any of the material on the Service or for any other unauthorized purpose without our prior written consent.
- Use any device, software, or routine that interferes with the proper working of the Service.
- Introduce any viruses, Trojan horses, worms, logic bombs, or other material which is malicious or technologically harmful.
- Attempt to gain unauthorized access to, interfere with, damage, or disrupt any parts of the Service, the server on which the Service is stored, or any server, computer, or database connected to the Service.
- Attack the Service via a denial-of-service attack or a distributed denial-of-service attack.
- Otherwise attempt to interfere with the proper working of the Service.

5. In-App Purchases and Subscriptions

5.1 General

The Service may offer products and services for purchase through in-app purchases ("In-App Purchases") or subscriptions ("Subscriptions"). If you choose to make an In-App Purchase or subscribe to a Service feature, you agree to the terms applicable to that purchase and the payment processing provider.

5.2 Subscriptions

If you purchase a Subscription, it will automatically renew at the end of the applicable subscription period, unless you cancel it before the end of the current period. We will charge you for the renewal using the same billing method you used for the initial Subscription. To avoid future charges, you must cancel the Subscription at least 24 hours before the end of the current Subscription period.

5.3 Payment Terms

All payments are processed through third-party payment gateways. You agree to provide current, complete, and accurate purchase and account information for all purchases made via the Service. You further agree to promptly update account and payment information, including email address, payment method, and payment card expiration date, so that we can complete your transactions and contact you as needed. We reserve the right to correct any errors or mistakes in

pricing, even if we have already requested or received payment.

5.4 Pricing and Refunds

Prices for In-App Purchases and Subscriptions may change at any time. We do not offer refunds for In-App Purchases or Subscriptions, unless required by applicable law. For any issues related to billing or refunds, please contact our customer support.

5.5 Virtual Items

The Service may offer virtual items or credits for purchase. These virtual items have no monetary value and cannot be redeemed for cash or other real-world goods or services. They are purely for use within the Service and are subject to change or removal at our sole discretion. All purchases of virtual items are final and non-refundable.

6. Third-Party Links

Our Service may contain links to third-party web sites or services that are not owned or controlled by TRUECOMPANION LLP.

TRUECOMPANION LLP has no control over and assumes no responsibility for the content, privacy policies, or practices of any third-party web sites or services. We do not warrant the offerings of any of these entities/individuals or their websites.

You acknowledge and agree that TRUECOMPANION LLP shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods, or services available on or through any such third-party web sites or services.

We strongly advise you to read the terms and conditions and privacy policies of any third-party web sites or services that you visit.

7. Termination

We may terminate or suspend your account and bar access to the Service immediately, without prior notice or liability, under our sole discretion, for any reason whatsoever and without limitation, including but not limited to a breach of these Terms or our Community Guidelines.

If you wish to terminate your account, you may simply discontinue using the Service.

All provisions of the Terms which by their nature should survive termination shall survive termination, including, without limitation, ownership provisions, warranty disclaimers, indemnity, and limitations of liability.

8. Indemnification

You agree to defend, indemnify, and hold harmless TRUECOMPANION LLP and its licensee and

licensors, and their employees, contractors, agents, officers, and directors, from and against any and all claims, damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to attorney's fees), resulting from or arising out of: a) your use and access of the Service, by you or any person using your account and password; b) a breach of these Terms or our Community Guidelines; or c) User Content posted on the Service.

9. Limitation of Liability

In no event shall TRUECOMPANION LLP, nor its directors, employees, partners, agents, suppliers, or affiliates, be liable for any indirect, incidental, special, consequential, or punitive damages, including without limitation, loss of profits, data, use, goodwill, or other intangible losses, resulting from (i) your access to or use of or inability to access or use the Service; (ii) any conduct or content of any third party on the Service; (iii) any content obtained from the Service; and (iv) unauthorized access, use or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence) or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

10. Disclaimer of Warranties

Your use of the Service is at your sole risk. The Service is provided on an "AS IS" and "AS AVAILABLE" basis. The Service is provided without warranties of any kind, whether express or implied, including, but not limited to, implied warranties of merchantability, fitness for a particular purpose, non-infringement, or course of performance.

TRUECOMPANION LLP, its subsidiaries, affiliates, and its licensors do not warrant that a) the Service will function uninterrupted, secure, or available at any particular time or location; b) any errors or defects will be corrected; c) the Service is free of viruses or other harmful components; or d) the results of using the Service will meet your requirements.

11. Governing Law and Jurisdiction

These Terms shall be governed and construed in accordance with the laws of India, specifically the laws applicable in the State of Maharashtra, without regard to its conflict of law provisions.

Any dispute arising out of or in connection with these Terms, including any question regarding its existence, validity, or termination, shall be referred to and finally resolved by arbitration in accordance with the provisions of the Arbitration and Conciliation Act, 1996, as amended from time to time. The seat and venue of the arbitration shall be Thane, Maharashtra, India. The arbitration shall be conducted in English. The award rendered by the arbitrator(s) shall be final and binding on both parties.

Subject to the arbitration clause above, you agree to submit to the exclusive jurisdiction of the courts located in Thane, Maharashtra, India, for the resolution of any disputes.

12. Miscellaneous

12.1 Severability and Waiver

Our failure to enforce any right or provision of these Terms will not be considered a waiver of those rights. If any provision of these Terms is held to be invalid or unenforceable by a court, the remaining provisions of these Terms will remain in effect.

12.2 Entire Agreement

These Terms constitute the entire agreement between us regarding our Service and supersede and replace any prior agreements we might have had between us regarding the Service.

12.3 Assignment

You may not assign or transfer these Terms, by operation of law or otherwise, without our prior written consent. Any attempt by you to assign or transfer these Terms, without such consent, will be null and void. We may freely assign or transfer these Terms without restriction. Subject to the foregoing, these Terms will bind and inure to the benefit of the parties, their successors, and permitted assigns.

13. Changes to These Terms

We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material, we will provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

By continuing to access or use our Service after any revisions become effective, you agree to be bound by the revised terms. If you do not agree to the new terms, you are no longer authorized to use the Service.

14. Contact Us

If you have any questions about these Terms, please contact us at:

TRUECOMPANION LLP
support@truecompanion.co